

# Frequently Asked Questions About Metrolink



## What is Metrolink?

[Metrolink](#) is the rail system that operates commuter trains on seven regional lines in the Southern California counties of San Bernardino, Riverside, Ventura, Orange, Los Angeles and North San Diego to Oceanside serving more than 40,000 daily passengers daily over a 512 route-mile network. Metrolink has 55 stations in service, 14 in Orange County.

## How do I find out about the schedule?

There are several ways. You can check at [www.metrolinktrains.com/schedules](http://www.metrolinktrains.com/schedules) or phone 800-371-5465 (LINK) then arrive at your station at least 15 minutes before departure. Check out the Metrolink Interactive [Rail System Map](#) for all of the Southern California Metrolink routes and schedules.

## How do I purchase tickets?

Tickets are not sold onboard the train! Ticket vending machines and ticket validators are located on Metrolink train platforms. Purchase a ticket and validate, if applicable, prior to boarding the train. Please present your valid ticket to the fare inspector upon request. Fares are calculated based on travel distance.

## What if I need to leave work early or stay late or if I am stranded at work without a ride home on a day that I commute by train?

A Guaranteed Ride Home reimbursement program is available for rideshare participants so that they can get reimbursed for the ride home or to their vehicle under certain emergency situations.

## Is there a tax benefit for commuting by train?

Employees may purchase Metrolink monthly passes through the payroll deduction process using pre-tax dollars. This reduces your taxable income by up to \$255 per month so that you may pay lower income taxes.

## Are bicycles permitted on trains?

Bicycles are allowed on a space available basis. All train cars can accommodate three bicycles but they must be secured in the straps, on the car's first level. In addition, Metrolink's new special Bike Cars can accommodate 18 bikes on the lower level.

## How do I get from the Metrolink Station to my work or home?

There are hundreds of connections you can make with your valid Metrolink ticket including city bus, shuttle bus, light rail, and subway lines. By special arrangement with the transit systems throughout Southern California, your Metrolink ticket takes you farther than ever before. Most of these connections are free with your valid Metrolink ticket.

Just follow these three simple rules:

- All Metrolink tickets must be stamped with today's date to be valid for boarding connecting transit (Monthly passes must be for the current month).
- Metrolink tickets are good for free rides on most local transit services only. An additional fare may be required for express or other non-local bus service.
- Show your Metrolink ticket to the driver or attendant upon boarding your connecting transit service.