







Important Information About the Medical Services Initiative (MSI) Program and new Health Coverage through Covered California

Dear Member:

You are receiving this letter because you are currently enrolled in the Medical Services Initiative (MSI) Program. On 12/31/13, the MSI Program will be ending. Covered California is a new program that can help you keep health coverage. Covered California is a new, easy-to- use marketplace where you can compare and choose a health plan that best fits your needs.

Covered California can help you apply for health insurance plans, see if you qualify for free or low cost health coverage through Medi-Cal, and see if you can get help paying for your health plan. A Covered California representative may call you in the coming weeks to explain your health coverage choices, tell you if your current doctor is available in any Covered California health plans, and help you apply. To learn more about Covered California, please visit www.coveredCA.com or call **1-800-300-1506**.

Your benefits through the MSI Program will continue through 12/31/13. You will get all of the same services you get now until 12/31/13, as long as you stay enrolled. If you enroll in a health plan with Covered California or Medi-Cal, your new coverage can start 1/1/14.

IMPORTANT!

While you are still in the Medical Services Initiative (MSI) Program:

- Be sure to respond to all letters about your eligibility status.
- Let them know if your income, address, or phone number changes.

Call the MSI Program if your income has changed or changes before 12/31/13.

For more information about income eligibility, refer to the Frequently Asked Questions document on the next page.

If you have any questions about your move to Covered California, please call or visit:

MSI General Information: (714) 834-6248 MSI Patient Education: (800) 417-4262 MSI Patient Relations: (866) 613-5178

MSI Website: www.ochealthinfo.com/about/medical/msi



Frequently Asked Questions

About the move to Covered California

Why is the MSI Program ending?

It is a temporary program that ends on 12/31/13.

How do I make sure I have health coverage after the MSI Program ends on 12/31/13?

Covered California can help you see if you are eligible for a health program such as Medi-Cal, or a private health plan. Your new coverage can start on 1/1/14, if you enroll in a private health plan by 12/15/13.

What is Covered California?

It is a new, easy-to-use, marketplace where you can compare and choose a health care plan that fits your needs or see if you are eligible for Medi-Cal. Covered California representatives can help you choose a plan that is right for you. For more information about Covered California, visit www.CoveredCA.com or call **1-800-300-1506**.

What services will the plans offer?

All private health plans cover a broad range of services including: doctor, hospital and emergency room visits, maternity, pediatric, and mental health care, prescriptions, and medical tests. Preventive and wellness services such as mammograms and immunizations will be provided at no cost.

How much will a Covered California private health plan cost?

The cost depends on many things, including income. A Covered California representative can help see if you can get help paying for the private health plan costs.

Will I have co-payments?

You may have a co-payment for certain medical services. The amount will vary by type of service. Covered California representatives can tell you about co-payments for different kinds of services.

Will I be able to get any services outside of the health plan?

Yes. Some services may be available outside of the health plan, but may cost more. You will be able to call your health plan if you have questions.

Will I be able to see the same doctors that I see now?

You may be able to continue seeing the same doctors, if they work with the health plan you choose. You can ask your doctor which private plans they work with or talk to a Covered California representative, who may be able to help you choose a plan that includes your current doctor.

Can I change doctors or plans?

Yes, if you enroll in a Covered California private health care plan you will be able to change plans once a year during open enrollment. You will be able to change doctors by calling your health plan.

Where can I get more information about moving my health care coverage to a Covered California health plan?

You can call **the Medical Services Initiative (MSI) Program** or to get more information about Covered California visit www.CoveredCA.com or call **1-800-300-1506**.

Look at the chart below. If your income has dropped to the income level shown for your family size, you may not need to apply for coverage through Covered California and may qualify for coverage under the part of your current program that will change to Medi-Cal on 1/1/14. If you think you qualify, call **the Medical Services Initiative (MSI) Program** right away.

Income Chart for Household Size

Family Size	Annual Income	Monthly Income
1	\$15,282	\$1,274
2	\$20,628	\$1,719
3	\$25,975	\$2,165
4	\$31,322	\$2,610
5	\$36,668	\$3,056
6	\$42,015	\$3,501
7	\$47,361	\$3,947
8	\$52,708	\$4,392
9	\$56,728	\$4,727
10	\$60,748	\$5,062

I need help but do not speak English. Is there information in my language?

Help will be available in many languages by calling Covered California at **1-800-300-1506**. For help in Spanish or Chinese, you may call **1-800-300-0213** (español), or **1-800-300-1533** (中文).