



2010 Census – Taking It to the Streets

By now, you should have received at least one Census form through the mail along with reminders from the Census Bureau of the importance of completing and returning your form. Even that, however, is not enough to get 100% of the forms returned, so the Census will soon enter a vital phase aimed at achieving maximum participation.

Census workers called enumerators will soon be visiting addresses from which a Census form has not been returned, an expensive yet necessary process to complete the count. How expensive? Well, the Census Bureau says if we would all return our forms by mail, we could save all of us taxpayers about \$1.5 billion! However, the tradition of Census workers going door-to-door is as old as the Census itself and the Census will hire thousands of workers nationwide to complete the count.

“Be Californian, Be Counted!” Day was celebrated on March 20th at events in each and every one of California’s 58 counties. In Orange County, a Census Festival was held in Downtown Santa Ana, with hundreds enjoying speeches, musical entertainment, clowns, and snacks, along with Census related information provided by the Census Bureau, the County of Orange and several community based organizations. There was also a strong Census

message at this year’s Swallows Day celebration in San Juan Capistrano and at a Cambodian Family special event in Santa Ana. Census representatives have also been canvassing the homeless in Orange County to ensure that everyone possible is counted.

To keep up with response rates for Orange County and all of our local cities, visit <http://2010.Census.gov> and click on the Mail Participation Rate box on the homepage. ■



Board Chair Janet Nguyen holds up a Census form envelope to strongly encourage residents to complete their forms at a March 20th Census Day Festival in Downtown Santa Ana.

Poll Workers Needed for June 8th Primary

Running successful elections always requires the ongoing support of the greater Orange County community and its citizens. The Registrar of Voters (ROV) will have approximately 1,200 polling places for the June 8th Statewide Direct Primary Election, and is required to provide between five and six poll-workers per site! This means that on a typical Election Day, more than 6,000 volunteers are needed. The assistance of County employees is absolutely vital to accomplish this important goal. Learn how to begin the volunteer process today by visiting <http://ocvote.com/volunteer/>.

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STAY CONNECTED WITH NEW REGISTRAR OF VOTERS' WEB FEATURE

Registrar of Voters (ROV) staff has worked diligently to redesign the office's Stay Connected web site section in time for the 2010 election cycle.

www.OCVote.com/Newsfeed offers visitors a unique, behind-the-scenes look at elections operations with the following features:

- Recently enhanced video feeds, providing embedded videos on timely topics
- A pressroom that gives members of the media a one-stop location to access press releases, images to use in publications, media kits (which contain detailed information, images, and fact sheets), easy-to-use search features, and more
- Expanded O.C. Election Radio podcasts

- Election, poll worker, and outreach specific newsletters

Click [here](#) to have content updates sent directly to your inbox. ■



Literary Orange to Feature Keynote Speakers Dean Koontz and Karen Joy Fowler

Literary Orange, the anticipated fourth annual celebration of authors, readers, and libraries, arrives at the UC Irvine Student Center Saturday, April 10th from 8:30 a.m. – 5 p.m.

Co-hosted by OC Public Libraries (OCPL) and the UC Irvine Libraries, the day-long event will offer attendees and fans the opportunity to engage with more than 50 award-winning authors on 15 panels, who will cover a variety of genres including new additions, OC Noir, History, and Motivation. Participants can also attend book signings and learn more about the writing and publishing processes.

“We are thrilled with the caliber and depth of this year’s line-up of authors, starting with our fabulous keynote speakers,” said Paula Bruce, OCPL Assistant County Librarian. “Dean Koontz is one of the best-selling authors of all time and an

Orange County resident, and Karen Joy Fowler has developed a cult of admirers after the success of her *The Jane Austen Book Club* novel and film.”

General admission to the event costs \$70 per person or \$35 with student identification. The price includes a catered breakfast, snacks and a luncheon. Sponsorships are available.

Registration forms are available at all OCPL branches, the UCI Libraries or online at www.literaryorange.org. To learn more, please visit www.literaryorange.org or contact Paula Bruce at (714) 566-3065 or pmbruce@ocpl.org. ■



OC Leadership Lessons Series Expands to New Sessions and Topics

“Everyone must work to live, but the true purpose of life is to serve and to show compassion and the will to help others.”

~ Albert Schweitzer

Servant leadership is at the core of public service. Although we may work in different departments and agencies, we have the same goal in administering countless services and programs. Ultimately, it’s about serving our community.

The *OC Leadership Lessons* series is a personal and professional training program that is designed to enhance the values of servant leadership in our daily interactions with each other and the public. The series is now offering new sessions of its initial course, *OC Leadership Lessons I: Leading as a Way of Serving*, and has expanded into **new topics** in its second installment called *OC Leadership Lessons II: Leading in Teams: Communication, Collaboration and Integrity*.

More than 600 County employees attended the initial course and responded with statements such as “It was really good; I have to say that this has been one of my most enjoyable classes. Also meeting others from different parts of the County was a great experience for me.”

Both *OC Leadership Lessons I* and *II* are open

to all County employees. Please note that *OC Leadership Lessons I* is a pre-requisite for *OC Leadership Lessons II*. All courses are facilitated through the volunteer efforts of Orange County Leadership Academy alumni and consist of either two or three half-day workshops. Concepts are shared through a variety of hands-on activities and include servant leadership, communication, teamwork, emotional intelligence and integrity.

To check available dates or register online, visit <http://trainingpartner.ocgov.com>. Please remember to receive your supervisor’s support before enrolling in any course. ■



Catherine Stiver from the Probation Department (left) discusses personal values of servant leadership with Elena Montero-Flores from the County Executive Office.

Commuter Assistance Program Receives National Recognition

The County of Orange has been designated as one of the Best Workplaces for CommutersSM, a partnership program of the U.S. Environmental Protection Agency (EPA) and the U.S. Department of Transportation (DOT). The Best Workplaces for Commuters (BWC) program challenges employers across the country to voluntarily meet the *National Standard of Excellence* established by the EPA and DOT and highlights those

employers on the program website, www.bestworkplaces.org.

The County of Orange joins a nationwide effort consisting of more than 150 U.S. BWC-designated worksites with the goal of reducing traffic congestion, traffic-related air pollution, fuel consumption and single-occupant vehicle commut-

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ing through the provision of commuter assistance programs. The program benefits both employees and the environment by contributing to a work-life balance, as well as reducing greenhouse gas emissions.

As part of the Commuter Assistance Program, the County provides commute option resources, start-up incentives and the Commuter Choice Program to purchase bus, train or vanpool passes through the pretax payroll deduction process. Managers also have immediate access to program presentation materials, guidelines and essential application forms through the [Manager's Rideshare Tools](#) web page.

The County also provides an array of other strategies that help employees pursue environmentally friendly and cost-effective alternatives to driving alone including the innovative "Try the Train on Us" or "Try the Bus on Us" programs. Any employee who has not ridden transit to work during the past 90 days receives a complimentary 2-day

Metrolink ticket or 1-day OCTA pass. Any employee who rideshares at least five work days per month for three months is eligible for the Commuter Club gift cards and discount program. Employees have access to the OCTA Guaranteed Ride Home Program, which provides rideshare participants with a ride if they need emergency transportation to their home due to special circumstances.

The County's Commuter Assistance Program can reduce commuting headaches not only for its employees, but also for all commuters by taking cars off the road and reducing traffic congestion. The results of the County's efforts are reflected in the environment by lowering the production of ground-level ozone, the major component of smog.

For more information about the County's Commuter Assistance Program visit www.ocgov.com/hr/rideshare, contact staff at rideshare@ocgov.com or call (714) 647-1931. ■

Three Volunteers in Probation Receive Top Honors

Three individuals were recognized with the Excellence in Volunteerism Award on March 11 during the Probation Department's ninth annual volunteer recognition ceremony. Two chaplain assistants and a librarian have graciously donated nearly 13,500 hours to incarcerated youth with the Probation Department over the course of their respective tenures.

The Excellence in Volunteerism Awards program was initiated on July 2, 2007. It is a prestigious County of Orange recognition program that emphasizes sustained volunteer service and celebrates the contributions of exceptional volunteers and interns who are making a positive impact within County government and the community. The program reinforces the County's long-standing commitment to involve volunteers in a full range of activities by recognizing those who generously apply their talents in meeting community needs.

★ **Sister RoseMarie Redding** serves as a Catholic religious volunteer by reaching out to the imprisoned with a listening ear and a caring heart. Over the years, she has provided thousands of one-on-one visits to teens at Juvenile Hall and Theo Lacy Juvenile Annex. She offers compassion and care to troubled teens who often have little by way of support. It has been said by youth



Sister RoseMarie Redding, a Catholic religious volunteer, works with teens at Juvenile Hall and Theo Lacy Facility.

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in Probation that Sister RoseMarie was the first person who showed kindness or went to any length to help them.

Sister RoseMarie lets nothing stop her from her volunteer service, having once shown up to Juvenile Hall after sustaining a serious injury with several broken bones. She has been known to collaborate with her religious network to help uninsured teens receive vital medical services or investigate housing options for former foster children after their release. Perhaps best said by another Volunteer in Probation, Deacon Anthony Carrasco, “Her dedication and faithfulness in ministering to troubled youths is legendary.”

★ Each Tuesday, **Beverly Talanian** spends most of the day overseeing library services for approximately 60 youths at the Joplin Youth Center. She assists the boys in selecting books appropriate for their reading level and challenges them with new forms of literature, including the classics. In addition, Beverly reviews book reports submitted by the teens and works closely with those who are struggling to complete an assignment. As the teens tap into library resources to raise their reading levels, they often advance several grades in a very short period of time. As such, Beverly has been instrumental in making sure that students are properly credited for the work they complete towards high school graduation.

Due to Beverly’s diligence, the Joplin Youth Center offers teens a quality library program that was previously in danger of being closed due to budget restrictions. It is through volunteer efforts that the program is in existence and that many incarcerated minors choose to read books during their free time instead of pursuing less-productive activities.



Volunteer in Probation Beverly Talanian has kept the library at the Joplin Youth Center open through her generous commitment to the value of reading.

★ **Kitt Del Sesto** completed a four-month training process to become eligible for a Volunteer in Probation ministry assistant, a process that requires a strong upfront commitment to provide excellence in volunteerism. Since meeting this training requirement, she has continuously served as a weekly Bible study volunteer in one of the high-security units in Juvenile Hall. In these one-on-one activities, that even sometimes include interpretive dance set to religious music, Kitt has demonstrated a rare ability to forge trust quickly and to impact young lives upon a first meeting.



Kitt Del Sesto serves as a Protestant religious volunteer. She chooses to donate her time by meeting with the serious offenders housed in Juvenile Hall’s most secure units.

Though small in stature, Kitt has been fearless as she meets with serious offenders who are housed in Juvenile Hall’s most secure units. She helps them to understand the value of making better choices and the importance of redirecting their lives. Currently, her volunteer endeavors span four or more days per week. Throughout the years, Kitt has remained vigilant in her goal of ministering to troubled teens. She demonstrates tremendous compassion and care for incarcerated youths who in turn grow to respect and admire her commitment to their spiritual guidance. ■

How Does Orange County Compare?

How much do you know about Orange County? Probably quite a bit, but the 2010 Community Indicators Report contains a few facts that even lifetime Orange County residents might find surprising.

The annual Community Indicators Report tracks key countywide trends providing community members, policymakers and business leaders with objective measurements of how the community is doing in comparison to other areas of Southern California as well as other “peer” regions in California and nationwide.

Some of the findings of the 2010 Community Indicators Report include:

- Orange County is the fifth largest county in the nation, with more residents than 22 states, including Iowa, Utah, Nevada and Idaho.

- Thirty percent of Orange County residents in 2008 were foreign born.
- The proportion of Orange County’s population that is 65 years and older will increase from 11% in 2010 to 22% in 2050.
- 61% of housing units in Orange County are owner-occupied.
- If Orange County were a country, its gross metropolitan product (GMP) would rank 45th in the world and is greater than such nations as Singapore, Ukraine, Algeria and Chile.

The report also includes measures of the community’s health and safety, tracking trends in crime, water and air quality, physical fitness of children and prenatal care. The full report is available online at www.ocgov.com/ceocommunity.asp ■

Packard Classic Car Exhibit on Display at John Wayne Airport



A photograph of the 1932 Twin Six Packard Phaeton originally owned by actress Jean Harlow, which is on display now at John Wayne Airport.

A collection of photographs and accessories from the classic Packard automobile will be on display in Terminal A of the Vi Smith Concourse Gallery in the Thomas F. Riley Terminal at John Wayne Airport (JWA) March 1st through June 1st.

On loan from Orange County’s Packards International Motor Car Club, featured items on display include photos of the classic luxury car, including a 1932 Twin Six Phaeton owned by actress Jean Harlow along with hood ornaments and other unique Packard ephemera. The memorable

Packard slogan was “*Ask the man who owns one.*”

Packard manufactured their cars in the United States from 1899 to 1958. During World War II, Packard also manufactured aircraft engines, including the V1650, which powered the famous P-51 Mustang fighter.

The Packards International Motor Car Club was founded in Orange County in the early 1960s. It was thought the new club would be only a Southern California organization, but the club soon grew rapidly, with chapters scattered widely. Today, the club has members in 12 countries and all 50 U.S. states.

Ticketed passengers who have passed through security will be able to view the display, which will be shown across from Gates 11–14 in the Thomas F. Riley Terminal.

For more information on the Packards International Motor Car Club, please visit <http://www.packardsinternational.com>, and for more information about JWA’s art program, visit www.ocair.com. ■

Tustin Branch Trail Opens

Board of Supervisors Vice Chairman Bill Campbell celebrated the official opening of the Tustin Branch Trail in North Tustin with OC Parks staff and community members March 3rd.

Tustin Branch Trail is an approximately half-mile segment of regional trail that makes new use of an old Southern Pacific railroad line that once served the local citrus industry. It runs between 17th Street and Warren Avenue.

The trail's design draws on the line's heritage with railroad-themed signage and design details. Landscaping along the trail uses California-friendly, drought-tolerant plants. ■



(From left to right) OC Parks Commissioner Matt Cunningham, OC Parks Director Mark Denny, and Vice Chairman of the Board of Supervisors Bill Campbell walk the Tustin Branch Trail. The trail's design draws on the line's heritage with railroad-themed signage and design details. Landscaping along the trail uses California-friendly, drought-tolerant plants.

Internal Audit Fraud Hotline

If you suspect fraud, waste or abuse of County resources, contact the OC Internal Audit Department Fraud Hotline at (714) 834-3608 or visit www.ocgov.com/audit. Messages are accepted any day or time and can be made anonymously. In addition, employees are provided protection under the California Whistleblower Law.

Get the 411 On OC Registrar of Voters

1. Orange County is one of only four local jurisdictions (out of 6,000) represented on the United States Elections Assistance Commission Board of Advisors.
2. The Registrar of Voters is the first election department in the country to offer an Election Academy. More information can be found [here](#).
3. Orange County is the only elections jurisdiction in the country moving to a paperless poll worker relationship management system saving thousands of dollars each election.
4. Through the leadership of the Board of Supervisors, and the promotion and encouragement of the CEO, we typically have 500 volunteers from various county departments for county-wide elections. For more information and to apply, [click here](#).
5. In the 30 days prior to a countywide election the Registrar of Voters can process over 100,000 registration forms.



Service Awards

For the Month of March

35 YEARS

Virginia Crabb
OC Community Resources

John Depko
Public Defender

30 YEARS

Rachel Ramirez
Child Support Services

Cynthia Cunningham
Health Care Agency

Becky Stone
Health Care Agency

Umberto Cano
John Wayne Airport

Orlando Calleros
OC Community Resources

Shane Lindzy
OC Public Works

Benny Martinez
OC Public Works

Phil Zellmer
OC Public Works

Linda Ealy
OCERS

Mike Takesuye
Probation Department

Jose Ortega
Public Defender

Melvin Stafford
Sheriff-Coroner

Marie Lan Le
Social Services Agency

Kim-Hong Phi
Social Services Agency

25 YEARS

Byung Kim
Assessor

Evelyn Vega
Assessor

Cynthia Acosta
Auditor-Controller

Joseph De Leon
County Executive Office

Mitch Tevlin
County Executive Office

Elena Perez
District Attorney

Jane Grametbaur
Health Care Agency

Mohamed Ibrahim
Health Care Agency

Judith Waddell
Health Care Agency

Maureen Zentgraf
OC Community Resources

James Dourte
OC Public Works

Richard Elgenson
OC Public Works

Victor Gonzalez
OC Public Works

James Nisson
OC Public Works

Marco Serna
OC Public Works

Lori Soto
Probation

Anthony Mesa
Public Defender

Jennifer Anckaer
Sheriff-Coroner

Matthew Barr
Sheriff-Coroner

Thomas Behrens
Sheriff-Coroner

Kevin Bieker
Sheriff-Coroner

Daniel Cervantes
Sheriff-Coroner

Timothy Cisneros
Sheriff-Coroner

Debbie Collier
Sheriff-Coroner

John Delgadillo
Sheriff-Coroner

David Garcia
Sheriff-Coroner

Mark Kiernan
Sheriff-Coroner

Kathy McBride
Sheriff-Coroner

Dominic Montalbano
Sheriff-Coroner

Mark Northart
Sheriff-Coroner

Robert Osborne
Sheriff-Coroner

David Perez
Sheriff-Coroner

Paul Weinberg
Sheriff-Coroner

Alicia Tafoya
Social Services Agency

20 YEARS

Blanca Concon
Auditor-Controller

Hoi Le
Auditor-Controller

Kim Hung Nguyen
Auditor-Controller

Miguel Beleber
Child Support Services

Lizette Correa
Child Support Services

Jose Lopez
Child Support Services

Ban Nguyen
County Executive Office

Dennis Conway
District Attorney

Jimmie Harris
District Attorney

Mary Anne McCauley
District Attorney

Kimberly Vega
District Attorney

Yvonne Cervantes
Health Care Agency

Mary Hale
Health Care Agency

Tamara Halle
Health Care Agency

Mozhgan Mofidi
Health Care Agency

Alma Vesga
Health Care Agency

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**20 YEARS
CONTINUED**

James Williams
Health Care Agency

David Albert
Sheriff-Coroner

Art Brandt
Social Services Agency

Idalia Parra
Social Services Agency

Richard Finley
John Wayne Airport

John Baldwin
Sheriff-Coroner

Elisa Bueno
Social Services Agency

Sheila Pierce
Social Services Agency

Son Nguyen
John Wayne Airport

Jack Benson
Sheriff-Coroner

Hong-Thu Bui
Social Services Agency

Suzie Pratt
Social Services Agency

Susan Tanner
John Wayne Airport

Christopher Cao
Sheriff-Coroner

Ventura Cardenas
Social Services Agency

Shaun Rogers
Social Services Agency

Terry Bell
OC Public Works

Jean Desatoff
Sheriff-Coroner

Jenny Cong
Social Services Agency

Cheryl Rondon
Social Services Agency

Charity Uzo-Diribe
OC Public Works

Noel Espinosa
Sheriff-Coroner

Anna Cunningham
Social Services Agency

Chantel Santos
Social Services Agency

Michael Bradley
Probation

Grant Fry
Sheriff-Coroner

Larry Doran
Social Services Agency

Marselle Simaan
Social Services Agency

Gary Brittingham
Probation

David Holguin
Sheriff-Coroner

Ann Fox
Social Services Agency

Cynthia Terry
Social Services Agency

David Burnham
Probation

Mark Lange
Sheriff-Coroner

Jeffery Kanarek
Social Services Agency

Cindy Tran
Social Services Agency

Helene Fowler
Probation

Hector Monge
Sheriff-Coroner

Katherine Klug
Social Services Agency

Hanh Tran
Social Services Agency

Kris Head
Probation

Bina Nandi
Sheriff-Coroner

Thomas Manokoune
Social Services Agency

Paul Tran
Social Services Agency

Susan Kauble
Probation

Cheryl Piehl
Sheriff-Coroner

Manuel Meza
Social Services Agency

Hao Vu
Social Services Agency

Laura McMahon
Probation

Jo Ann Solomon
Sheriff-Coroner

Anurakti Misra
Social Services Agency

Hien Nguyen
Probation

Tina Winterburn
Sheriff-Coroner

Maria Morel
Social Services Agency

Douglas Sanger
Probation

Pamela Stewart
Probation

Lori Spinella
Public Defender

CONTACT US

COUNTY CONNECTION is distributed monthly by the County Executive Officer Thomas G. Mauk. The newsletter is published by CEO Community/Media Relations. Call 714.834.6203 or e-mail ask.the.ceo@ocgov.com with any suggestions and comments.

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