

Frequently Asked Questions
OUTREACH & ENGAGEMENT COLLABORATIVE

What does this Program do?

The purpose of the program is to prevent the development of mental health conditions, or to intervene early to prevent conditions from getting worse. This is done through interventions aimed at reducing risk factors or stressors, building protective factors and skills, and increasing support through referrals and linkages to services.

How can a referral be made?

Referrals can be made over the phone or can be faxed. The Collaborative program has an intake referral form.

Is there a fee for your services?

No, there is no cost for participating in the program as services are funded by the Mental Health Services Act (Proposition 63).

Where are your services available?

Services are provided just about anywhere in Orange County, at program participants' homes, schools, community centers, shelters.

Who qualifies for your services?

Services are offered to all Orange County residents. If Outreach & Engagement (O&E) Collaborative does not provide a specific service that you require, the program will connect and link you to the appropriate service.

What kind of services do you provide?

The program provides community workers who seek out underserved or isolated individuals to help them find and access appropriate services. It also provides support groups, case management, outreach events and educational workshops focusing on building independent living skills, time management, finance management, resume building, job assistance, and how to look for and apply for housing.